

Your Success! Our Next-Gen AI Technologies

Data Connect Technologies provides advanced technological solutions that help business and individuals succeed in today's everchanging world. Both our traditional IT and A.I. solutions are designed to make life easier, more efficient, and more productive.



Who We Are

With a rich legacy spanning over two decades since 2003, Data Connect Technologies exceptional services and comprehensive ICT solutions are the trusted allies of organizations across the region, enhancing the efficiency of their ICT operations and liberating them to concentrate on their core pursuits.

Our expanding clientele encompasses a diverse array of sectors, from financial services and hospitality to manufacturing, logistics, maritime, telecommunications, education, and beyond. We are dedicated to guiding our clients towards the pinnacle of success they aspire to achieve.

Why Choose Us



Deep Industry Experience

With our deep industry experience, we are committed to helping clients succeed by providing innovative & future proof solutions.



Consulting Expertise

We interact with our clients openly and professionally and are committed to share our domain knowledge and expertise.



Rapid Value Creation

Next-gen technology are deployed to help Clients achieve success and stay highly competitive. This is our top priority!

Our Services



IT Consulting & Support Services

- IT Audit
- Cloud Solutions
- Managed Services & Security Services
- Turn Key Solutions



IT Infrastructure

- Virtualization & Cloud Infrastructure
- System Migration
- Unified Communication
- Converged Solutions & Data Storage



Cyber Security & Data Protection

- Network Security
- Endpoint Security
- Access Control & Surveillance
- Data Protection & Loss Prevention



Artificial Intelligence

- Partner of all major Cloud AI providers
- Propriety Next-gen GenAI products and solutions
- Selected Partner in IMDA Gen AI x Digital Leaders Grant
- Deployment of Data Lakes, LLMs, RAGs and others for future proofing
- Integrate with Clients' CRM & ERP

GenAI Voice & Chat Bot Solutions

PASCAL GenAI Chat & Voice Bot

Never miss a call, message, or lead again.

Pascal is your 24/7 AI receptionist and sales assistant - built to answer, qualify, and convert customer enquiries across voice and chat. Built on Google Gemini 1.5 Pro and locally trained in partnership with DCT's Australian developers, Pascal is fast, reliable, and speaks your brand fluently.

What Pascal Does

- Answer inbound calls and chats **instantly - no wait times**
- Handle FAQs about your products, services, and business
- Capture and qualify leads automatically
- Book appointments or escalate complex queries
- Custom branded voice - clone your staff or choose a voice that suits your brand
- Works across website, WhatsApp & phone lines
- Fully localized and PDPA-compliant

Why Pascal Works

- No setup headaches - plug and go
- Voice and chat trained on your actual business data
- **Available 24/7, including weekends and holidays**
- Handles 80%+ of common enquiries without human input
- Supports multilingual interactions (English, Mandarin, Malay, Tamil optional)
- Dashboard with full analytics, transcripts, and call summaries
- Backed by local support and training

Who It's For

SMEs and growing businesses that:

- Receive regular phone or chat enquiries
- Struggle with missed calls or overwhelmed front desks
- Want to automate without spending thousands on custom dev work
- Need fast deployment and simple billing

Pricing & Deployment

- **Starts at S\$2,000/month, no lock-in**
- Fully hosted, no infrastructure required
- Optional add-ons: **WhatsApp integration**, voice cloning, CRM/API sync
- Cancel anytime — but most clients don't

ALLY GenAI Chat & Voice Bot

For corporates already leveraging Microsoft products like MS365, Business Central, and Power BI, our fully developed suite offers a seamless and integrated solution.

With support for English, Mandarin, and Malay, it ensures your business operates efficiently across multiple languages. Choose our suite for a cohesive, Microsoft-driven experience that enhances productivity and connectivity.

STARTER PACK PRODUCT FEATURES

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| <ul style="list-style-type: none"> • Text based Chat only • AU Chat Bot automatically handles all Appointment Booking & Scheduling • Integrated with your Corporate MS Outlook/Teams • Integrated to SGiMed's Hummingbird CMS & Plato's CMS • PDPA Compliant and secured | <ul style="list-style-type: none"> • Chatbot integration in your company's website • WhatsApp Integration (Mobile & Website) - optional • Basic analytics usage dashboard • Up to 10 concurrent chat sessions • 24x7x365 Automated Response • Up to 100 FAQs Handling • Support & User training provided | <ul style="list-style-type: none"> • S\$10K Setup and S\$1K monthly subscription only! • 50% subsidy from IMDA's GenAI X Digital Leaders Grant available! |
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ENHANCED PACK with GenAI Voice Bot capabilities are also available.

Contact our Sales Team for details.